



NEW JERSEY ECONOMIC DEVELOPMENT AUTHORITY REQUEST FOR QUALIFICATIONS / PROPOSALS (RFQ/P)

INTERNET SERVICE PROVIDER (ISP) SERVICES 2010-RFQ/P-037 – RE-BID

Questions / Answers #2

April 16, 2010

The following questions were received regarding this RFQ/P:

1. QUESTION: “How many of the 300 DIDs require 911 and CNAM services?”

ANSWER: The Authority requires Caller-ID and Emergency Calling capabilities on all three hundred (300) DIDs. It is the Authority’s intent to utilize the different DID blocks at different Authority locations, therefore, the emergency calling location information will be identified per DID block at the time of service activation.

The Authority also intends to include fail-over POTS (Plain Old Telephone Service) lines which will remain reserved for emergency calling, in the event of circuit or trunk failure.

2. QUESTION: “How does the NJEDA plan on addressing fax services?”

ANSWER: Presently, the Authority uses a desktop faxing solution and analog POTS lines for all inbound and outbound faxing. These faxing services will remain unchanged.

3. QUESTION: “Will the NJEDA require sending different outbound caller ID numbers?”

ANSWER: Yes, the Authority does require the ability to configure the outbound Caller-ID information sent for all outbound calls. Conversely, the Authority’s server will have the ability to employ translation patterns for controlling DID mappings to internal extensions.